



DAVID C. ONLEY INITIATIVE
FOR EMPLOYMENT & ENTERPRISE DEVELOPMENT

INITIATIVE DAVID C. ONLEY
POUR L'EMPLOI ET L'ENTREPRENEURIAT

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READ Initiative
Research Education Accessibility & Design
CARLETON UNIVERSITY

Careers in Government

Department/Agency Profile

PARTICIPATING DEPARTMENT/AGENCY

Name of Department/Agency: Shared Services Canada

Department/Agency Mandate: *(A brief, plain language overview of how it serves the public)*

Shared Services Canada (SSC) transforms how the Government of Canada (GC) manages and secures its information technology (IT) infrastructure. It also provides modern, secure and reliable IT services to GC organizations to deliver efficient digital programs and services for Canadians. SSC updates and manages government networks, equipment and security.

Location(s): Ottawa Gatineau Ottawa and Gatineau

Department/Agency Social Media Channels (if applicable):

[@ssc_ca](#) and [@spsc_ca](#) for Twitter

Shared Services Canada | Services partagés Canada for LinkedIn

CURRENT AND UPCOMING HIRING OVERVIEW

Current hiring channel(s): FSWEF GC Jobs FSWEF and GC Jobs

Current/upcoming hiring opportunities: *(A snapshot of position titles and/or areas.)*

There will be a wide variety of positions available in the near future. These include IT positions dealing with adaptive computer software and other technologies. IT positions for Web and application accessibility, and administrative related positions.

Skill sets currently in demand for your department/agency:

Adaptive technology specialist, Web accessibility specialist (WCAG2.1), Administrative and operational support, ability to interact with PWD (persons with disabilities)

Programs of study/educational background that best align with current hiring needs:

Computer science degree/certificate (or equivalent work experience), Education business and office administration (or equivalent work experience), Information Technology, Information Management, Internet Application and Web Development, and Studies related to PWD (persons with disabilities), Universal Design, Inclusive Design.

Why your department/agency?

SSC also oversees email services operations for 43 federal organizations and provides hardware, software, remote conferencing, mobile device equipment and day-to-day operational support for more than 100 federal organizations. The workplace technology devices and support services are accessible to all, including employees with disabilities, injuries and ergonomic requirements.